




Funded by both State and Federal governments

June 2011




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What A Night!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Mackay Community Visitors Association turned 21 years of age recently and over 140 invited guests joined the MCVA Management committee and staff to celebrate the milestone at Magpies Sporting Complex. It was a very special night.

The highlight of the night was the performance by celebrity guest entertainer, comedienne, Julia Morris. Julia was hilariously funny and a lovely lady.

Other special touches to the evening included the commemorative keepsake given to guests of a gift boxed bottle of wine with the MCVA logo embossed in gold.

Another special guest who travelled from Brisbane to attend the celebrations was past volunteer, Aleyne Woolf. Prior to moving to Brisbane in 2007, Aleyne was a contributing factor in the longevity of MCVA for numerous years.

President, Peter Grant also announced, MCVA had been chosen for the privilege of being featured on the cover of the latest edition of the Mackay White and Yellow Pages Telephone Book.



Our amazing birthday cake.

21

Email: mkyvisitors@bigpond.com

Website: www.communityvisitorsmackay.org.au

To all who attended our 21st birthday celebration, I trust you all enjoyed the night. I know I did!!! Sunday, not feeling so great. From all reports everyone seemed to have had a good time, and that makes all the planning and hard work so worthwhile.

Again, thank you to those people who help make my wishes become reality, my Management Committee, Peter, Dean, Anne and Jeff. I could not ask for a more supportive, hard working committee. Your support and your commitment to MCVA make my job so much easier. Thanks guys.

Thank you also to our Transport Officer and my friend, Katherine for all your help and from keeping me from having a breakdown. Janita Blinco, you did a wonderful job as MC, thank you so much. Lauriann Trevy, thank you for the wonderful speech.

Thanks also to:- Sugar Siren Cakes for the fantastic birthday cake, Holly Grant for the wonderful photos, Lonny Fequandie for the great music and for putting up with us singing at the early hours of the morning, Snap Print for the amazing job on arranging the wine and printing invitations, Florrific Flowers for the gorgeous flowers and a special thank you to Mario and Toni Aprile for ensuring we got home safely.

To my volunteers, thank you for the role you play within the community because of you and what you do, whether it has been for six years or six months, you keep MCVA going from strength to strength and because of you, MCVA will be around in another 21 years. For any community service organisation to achieve 21 years of service is a terrific feat, for a volunteer organisation to do that, it is astounding!

A guest made a comment at the 21st which sums MCVA up very well.....

“A small organisation, doing big things”



Respect, loyalty, fun, trust, affection, honesty and appreciation are the essences of a true friendship.

Anyone who had a photo taken on the night and has not received a copy, please contact me and I will arrange it

July 2011.....

There are 5 Fridays, 5 Saturdays and 5 Sundays.

Hello again. I can't believe we are almost half way through the year already! It's scary how quickly the weeks are going by.

I am without my super efficient admin for 4 weeks as Anne is in New Zealand having a holiday. I am sure she will have a great time, I just hope not too great a time and she remembers to come back to us.

To acknowledge HACC Awareness Week, I would like to invite all our volunteers, HACC clients and our transport clients to join us for morning tea on 23 August. It will be a wonderful opportunity for volunteers to accompany their friends on an outing and meet others. I hope to see many of you there. Please remember to book. Thanks.

As some of you will already be aware, MCVA will feature on the cover of the Mackay White and Yellow Pages Telephone Book for 2011/2012. Although a great privilege for the organisation, I would have been happier not to be included in the photograph, although I did manage to convince, President Peter to accompany me. Bad move, he photographs so well I should have chosen someone else!!!!

I was thinking of holding volunteer meetings each month. (Possibly from 10-11.30 am). It would be an opportunity for us to get together, discuss concerns and keep you more updated with what is happening at MCVA, rather than just receiving news through the newsletters each quarter. Let me know your thoughts.

MCVA has recently received approval to purchase another transport vehicle so we're all very excited that we will soon (hopefully) have another MCVA Transport vehicle on the road servicing clients. We certainly are growing at a rapid pace.

My crew ok, although Josh injured his knee at work and although we hoped it was just soft tissue damage is looking a little more serious. (No half measures with my kids.) Tayla still a busy girl, although probably should say young lady as she turns 16 next month. Oh goodie!!!!

Till next time, remember call in anytime and say hello and let me know if I can help in any way. Tracey xx00xx

Alzheimer's Australia

Public Forum on Dementia

21 September 2011

At

500 Pavilions

Mackay Showgrounds

Milton Street

Mackay

Guests speakers include- MCVA Co-Ordinator,
Geriatrician, GP's and local Service Providers

Admission Free- All Welcome

To book call – 49578799 / 0427 797 519

Morning Tea and lunch provided

Training for MCVA Volunteers

Where: 1 Marryatt Street
West Mackay

When: Friday 8th July

Time: 11 am – 2 pm

Please RSVP for catering purposes
please.

Telephone- 49534878

Reporting Incidents/Accidents or Concerns

All community visitors have a responsibility to report any incident/accident or anomalies which occur either whilst visiting with your friend or while travelling to or from the visit.

Even if only considered a minor occurrence at the time, it must be reported to the Co-ordinator as soon as possible. This does not only include an accident but also includes concerns for your friend's immediate health, friend being absent at the time of a usual visit and any other concern you may have, no matter how trivial.



Man:- Why are you digging a hole in the backyard?

Little girl:- To bury my goldfish.

Man:- Why are you digging such a big hole?

Little girl:- Because my goldfish is inside your cat.

21 Years on and still
"Making a
Difference"

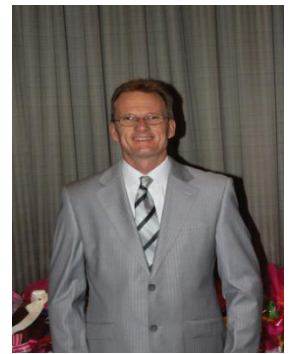
MCVA 21st Birthday



MCVA Management committee 2011



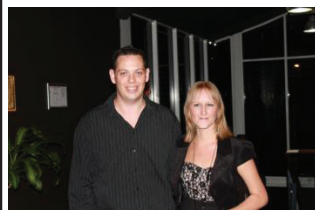
Aleyne and Peter



The Boss



Kath



Jess and husband, Colin



Staff & Committee- first toast of many.



Julia Morris



Julia Morris and Janita



Cutting the Cake



Our Treasurer has
moves!!!!



They scrub up not too bad!!

June 2011 Newsletter

Seniors Lifestyle Expo 2011

When: 25 August 2011

Where: Senior Citizens Hall

Time: 10 am – 2.30 pm

Client Rights

To be treated with dignity and respect

To be informed of all HACC services and have the choice to assess any which they feel may benefit them

To express views and opinions

To access their records should they wish to do so

To have someone speak on their behalf

To PRIVACY and CONFIDENTIALITY

HACC Awareness Week

All volunteers, HACC clients and transport clients are invited to join us at Magpies Sporting Complex

23 August 2011

At

10 am

For

Morning tea to celebrate

HACC Awareness Week 2011

Bookings are essential so please call

Tracey on 49534878

Katherine on 49531623

*Be tender to the young,
Compassionate to the elderly,
Tolerant to the weak,
For in your life, you will be all of
these.*



A smile is a language
even a child can
understand.

Hello to all our MCVA Transport clients! Can you believe it's the end of June and we are half way through the year already?? Time is going so fast these days...It's a reminder that it's so important to plan our time well and to make the most of every day!

As Tracey mentioned earlier, some great news this month – We have received approval from HACC to purchase another bus! A Big Thank You to all of our clients who have assisted us in the growth and success of the service, and we look forward to continuing to help you get to where you need to go.

General Reminders

It is very important that you book your trips with us as early as possible to avoid disappointment at not being able to get the day or time that you require. Please remember to make your bookings at least 2 days in advance of the day you want service to help ensure that we can provide you with as close to your desired pick up and drop off times as possible, and a reminder that cancelations are to be made by 8am on the day of service, if possible.

Please also remember when making your booking that it is required to let us know of any extra stops that you will need to make other than your final destination so we can try to fit it into the daily schedule without inconvenience to other passengers.

Monthly Calendar

You will continue to receive your monthly calendar indicating the destinations available for each day of the week. Generally it will be Mystery Tours on a Monday, Sarina on a Tuesday, Calen/Kuttabal/Seaforth on a Wednesday, Mackay City on a Thursday and Finch Hatton/ Marian/Mirani on a Friday. If there is a need in any other areas, please let me know and I will do my best to work it into the schedule.

Mystery Tours

Due to the continuing success and increasing requests from clients to register for the Mystery Tours, and the fact that all mystery tours were completely booked out through to November, we have decided to increase the frequency of the Mystery Tours to a weekly event. This means that every Monday is now designated to a Mystery Tour, so feel free to call and book for the next one available!

I love receiving your feedback and comments about your day out on the Mystery Tour, so please continue to share them with me, and if you have some time to put down a few notes about your trip, I would love to publish it in the next newsletter.

Until next time, I wish you all the very best, and a safe and happy month from David & myself, and I look forward to being of assistance when you call to make your bookings.

Happy Travelling with MCVA Transport!

Katherine

Congratulations to Vice President, Dean De Pinto on being nominated for the prestigious Australian Institute of Management, 2011 Queensland Management Excellence Award in the category of Owner Manager of the Year in the Mackay Region.

Whatever the outcome, MCVA is very proud of Dean's nomination and consider ourselves to be very fortunate to have him involved with our organisation. Not only is he a talented and astute manager, he is a terrific Vice President and a great person.

You're awesome, Mr Vice President!



**Best
Vice President**

To all my Volunteers,

Management Committee meetings are now held on the second Tuesday of each month, so log sheets need to be submitted as soon as possible after your last visit for the that month. This will allow time for processing and reimbursement. Even if not claiming reimbursement for mileage, log sheets are still required to be submitted. Thanks

Five Years On

26th June 2011 marks five years for me as Co-Ordinator with Mackay Community Visitors Association. There have been times when I never thought I would last this long, but thankfully I have and feel so privileged and proud to be a part of this fantastic organisation.

In the past three years, MCVA has grown and diversified and many other changes have occurred, the one thing that has never changed in all my time with Mackay Community Visitors and that is the difference MCVA visitors make in the lives of others. It is an amazing thing to witness the change in people when they feel they are cared for and that someone is concerned about their welfare. Genuine friendships evolve over time and it is something very special to be involved with.

I have met some of the most exceptional people over the past five years and MCVA has come a long way since I first started. Today I am excited and looking forward to the next five years. **Tracey**